



## Commercial Online Banking Risk Assessment

1.) Management understands responsibilities and liabilities per the financial institutions account agreement

Yes

No

2.) Employees are educated on use of application(s), IT security standards and best practices, common fraud schemes and procedures for contacting the FI in case of suspected security incident

Yes

No

3.) Employees are on the alert for rogue emails

Yes

No

4.) Employees have segregation of duties, a separate approval process and dual control utilizing two separate PCs for online transactions

Yes

No

5.) Employees close out the browser session of their banking session as soon as they are finished

Yes

No

6.) Strong passwords are in use with 8-10 characters that use combination of upper and lower case letters along with numbers and special characters

Yes

No

7.) The default password on all network devices has been changed

Yes

No

8.) Online banking passwords are not shared with anyone

Yes

No

9.) The same passwords are not used to access different systems

Yes

No

10.) Passwords are changed every 60-90 days

Yes

No

11.) Accounts are monitored and reconciled daily

Yes

No

12.) Public computers are not used to conduct online banking transactions

Yes

No

13.) Each online banking session is confirmed to begin with https indicating a secure browser setting

Yes

No

14.) The internet browser's cache is cleared before starting an online banking session

Yes

No

15.) The PC used for online banking is not used to surf the web or email

Yes

No

16.) Real-time anti-virus and anti-spyware, desktop firewall, malware detection and removal software w/automatic updates and scheduled scans are installed

Yes

No

17.) Installed anti-virus, anti-spyware and malware software is from a professional source. Free software is not robust enough

Yes

No

18.) Implement a dedicated firewall and router that are actively managed

Yes

No

19.) Options offered by the FI to detect or prevent out-of-pattern activity have been discussed

Yes

No

20.) Changes in the online banking PC's performance are investigated that signify a machine has been compromised.

Yes

No

21.) A vulnerability assessment from a security expert has been considered or executed to determine any potential security issues

Yes

No

22.) Internet browsers are set to block all pop ups

Yes

No

23.) User rights for online banking computers are limited. For example, administrative rights are restricted so that not every user can download software onto the computer

Yes

No

24.) Security patches are up to date for operating system and other software applications

Yes

No

25.) Computers are never unattended while logged into an online banking session

Yes

No

26.) The online banking computer is shut down and/or disconnected from the internet while not in use for significant time periods.

Yes

No

27.) Remembrance features are avoided such as writing down user name and password

Yes

No

Once you have completes the assessment online please save/scan and attach the completed document, then email to [banking@dartbank.com](mailto:banking@dartbank.com)